en**joy**.now

3026

For more information on how to use the phone, please go to www.alcatel-mobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.

Table of contents

www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. he specific maximum SAR values can be found on Radio Waves section of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

English - CJA1MG0ALAAA

1 Getting started.....

1.1 Set up

Removing or installing the back cover
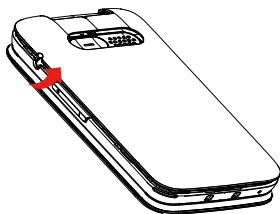
Installing or removing the battery

Insert and click the battery into place, then close the phone cover.
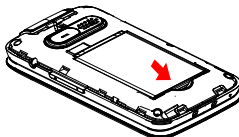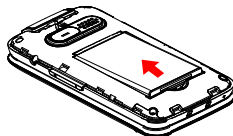
Unclip the cover, then remove the battery.
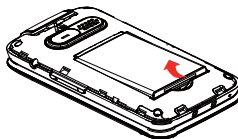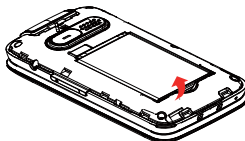
Inserting or removing the SIM/SD card

You must insert your SIM card to make phone calls. Place the SIM/SD card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.
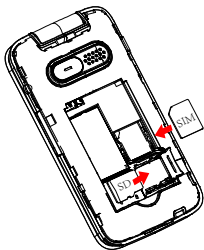
Charging the battery

The phone can be charged in the following ways:

a.
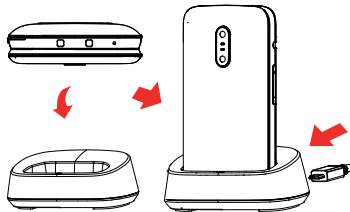
To charge the phone, you can place the cradle charging connector of the phone to the cradle, then connect battery charger to the cradle and plug into the socket.

b.
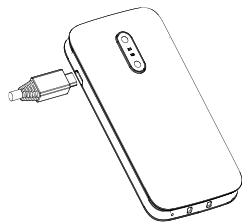
Connect battery charger to your phone and plug into the socket

• Be careful not to force the plug into the socket.

• Make sure the battery is correctly inserted before connecting the charger.

• The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

To reduce power consumption and wasting energy, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

1.2 Power on your phone

Hold down the ⟨⟩ key until the telephone powers on.

1.3 Power off your phone

Hold down the ⟨⟩ key from the Home screen.

2 Your mobile........

2.1 Keys

❶ Contacts   ❷ E-mail

❸ Torch   ❹ Voicemail key

Camera

Assistance (SOS)
key

USB port

Headset
connector

Volume key
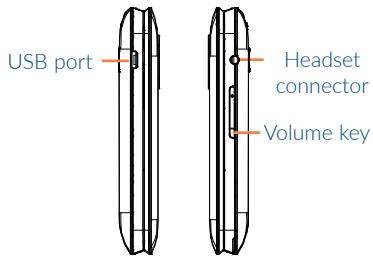
(OK) From Idle screen
• Press: Access Main
  menu

Call key
• Pick up/Send a call
• Press: Enter Call log
  (From Idle screen)

• Delete character (In
Edit mode)
• Back
• Access Contacts

• Press: End a call
        Return to the Idle
        screen
• Press and hold: Power
  on/off

0 ⌴ From Idle screen
• Press: 0
• Press and hold: "+/p/w"

In Edit mode
• Press: Access symbols
  table
• Press: 0 (when input
  mode is **Add numbers**)
• Press and hold: 0

#⊛↑ From Idle screen
• Press: *

In Edit mode:
• Press: Change input
  methods
• Press and hold: Access
  input method list

#⊛↑ From Idle screen
• Press: #
• Press and hold: Access
  speed dial

In Edit mode
• Press: (space)

2.2 Status bar icons [1]

▭ Battery charge level.

📞 Call forwarding activated.

🕐 Alarm or appointments programmed.

▁▃▅ Level of network reception.

🄡 Roaming.

💬 SMS unread.

🔕 Silence mode.

📞 Missed calls.

◇ Vibration alert.

🎧 Headset mode.

[1] The icons and illustrations in this guide are provided for informational purposes only.

🚹 Bluetooth status

🄴 GPRS connection status

3 Making a call .....

3.1 Placing a call

Dial the desired number then press ⌣ key to place the call. If you make a mistake, press ⌐ key to delete the incorrect digits.
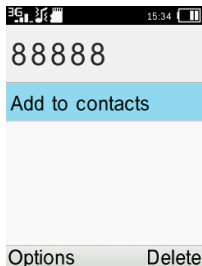
You can also make a call from your call log:

First, press ⌣ key from Idle screen to access the call log and choose the contact you want to dial, then select **Options**.
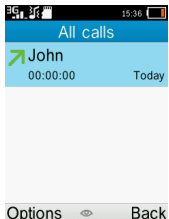
Then select **Call**.
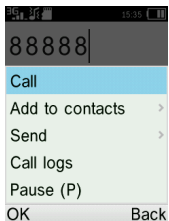
If you want to make a call from phonebook, select **Cantacts\Options\Call**.

Select **Contacts** from main menu:
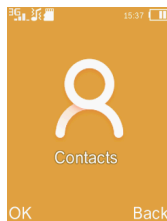
Choose the contact you want to dial, then select **Options**; finally, select **Call**.
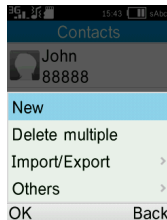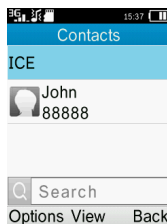
To hang up the call, press the 📞 key (Select **End**).

Making an emergency call

If your phone has network coverage, dial emergency number and press the send key to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.2 Calling your voicemail [1]

To access your voicemail, hold down the 1∞ key. To edit your voicemail, select **Message\Voicemail server\Options\Edit**, then you can edit the voicemail name and number. Finally, select **Save**.
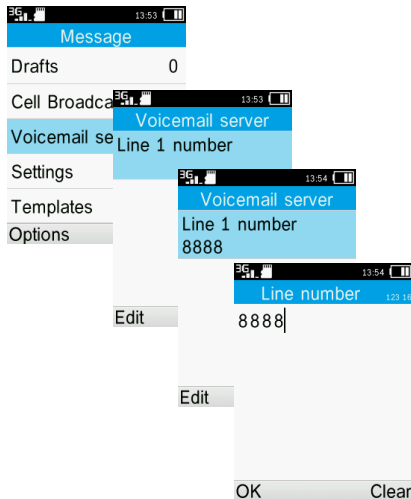
[1] Contact your network operator to check service availability.

3.3 Receiving a call

When you receive an incoming call, press the ⌣ key to talk and then hang up using the ⌣ key.
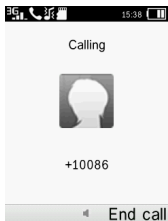
If the icon ◇ is displayed, vibration is activated and no ringtone will play.

If the icon ✕ is displayed, the phone neither rings nor vibrates.

💡 The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

3.4 During a call [1]

During a call, following options are available:

• Handfree (Options\Handfree)
• HAC (Hearing Aid Compatibility)

You can adjust the sound level during a call by using the up/down or side key.

💡 Move the handset away from your ear while using the "H-free" option because the amplified volume might cause hearing damage.

Handling two calls

• Answering a second call (ensure that "**Call waiting**" is activated.

---

[1] Contact your network operator to check service availability.

4 Assistance (SOS)....................

To configure SOS functions, please go to the menu Settings > Assistance(SOS).

4.1 SOS Activation

To activate SOS function, please set Activation to On.

4.2 SOS Contacts

To add an SOS number to your SOS contacts, please select Contacts list and press Options > Edit to edit your SOS numbers.

4.3 SOS Message

Select Message to edit a SOS message.

4.4 SOS Sending

Long press the SOS key for 2 seconds to initiate an emergency call. End the call by pressing ⌐⊚⌐.

Adjust volume by pressing +/- of the volume button on the right side.

5 Menu screen......

5.1 Access main menu

Press 🆗 from the Idle screen to enter the main menu.

The main menu can be used to select your favourites by pressing 🆗 in the left or right direction.
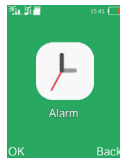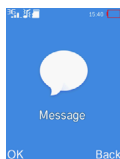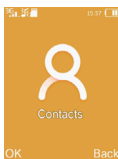
6 Contacts ....

6.1 Consulting your contacts

You can access this function by selecting **Contacts** from the main menu.

Searching for a contact

You can search for a contact by typing the initial of their name. Subsequent letters may be added to refine the search.

Viewing a contact

Select a name from your contacts to read the contact information.

6.2 Adding a contact

You can add a new contact to phone or SIM card by pressing **OK**, and select **New** to enter the "New contact" screen.

First, press from Idle screen to access **Contacts** and select **OK**.
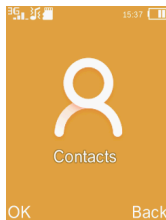
Secondly, select **New**.
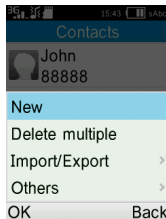
Thirdly, you can choose to add the new contact to phone or SIM card. Finally, edit the name and numbers and save them.

6.3 Delete a contact

Select the contact you want to delete and select **Options**.
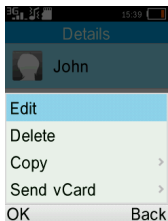
Then select **Delete** to remove the contact.

6.4 Available options

From the contact list, you can access the following options:

View
View the selected contact.

Call
Make a call to the selected contact.

Send message
Send an SMS/MMS to a contact you selected from Contacts.

Edit
Modify the contents of a file: name, etc.

Delete multiple
Delete multiple contacts.

Import/Export
Import or export contacts to/from phone or SIM card.

Speed dial
Set speed dial numbers.

Storage status
View used and available space in phone and SIM card.

7 Messages............

7.1 Write message

From the Message screen select **OK\ New** to create a text/multimedia message.
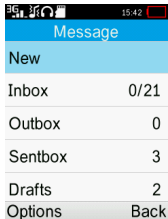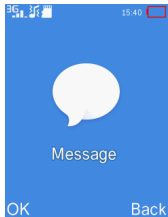
How to type a message:

Press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter your want is located on the same key as the present one, wait until the cursor is displayed.

Example: For "**alcatel**", press on the following keys:

2 ABC , **5** JKL , **2** ABC , **2** ABC , **8** TUV , **3** DEF , **5** JKL --> **alcatel**.
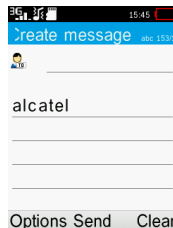
To insert a punctuation mark or special character, press ✳+ key.

If you want to delete the already typed letters or symbols press ⌐ to delete them one by one.

7.2   Read message

From the Message screen select **OK\Inbox** to read the text/multimedia message.

How to read a message:

If a message comes, a notification will be shown in the idle screen. Press **View** to read it or press **Cancle** to keep it unread.

If you want to view all the messages received or sent, select **Messages\Inbox\Outbox\Sent**.

While writing a message, select **Options** to access all the messaging options.

You can save any messages that you often send to Drafts.

7.3   Settings

• **Message centre**
You can set message centre..

• **Message validity period**
You can set your message validity period as 6, 24, 72hours, 1 week or Maximum.

• **Status report**
Show memory used on the phone and SIM card.

• **Save sent message**
You can set whether to save the message has been sent.

• **Preferred storage**
Set the path to save the message.

8   FM radio ....

Your phone is equipped with a radio [1] functionality. You can use the application as a traditional radio with saved channels. You can listen to it while running other applications.

First, to turn on the radio, select **FM radio** from main menu.

Then, search the channel by selecting **OK\Options\Auto search** (when using this function for the first time). Stations will be automatically saved to **Channel list**, and you can select one.
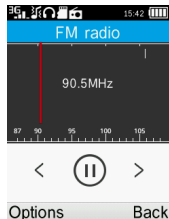
How to choose the existed channel:

a. From the FM radio main screen:

Scroll **up/down** key to change the channel.

b. From the channel list:

Select **Options\Channel list** after entering FM Radio, and choose the channel you like. You can **Play/Delete/Edit** the selected channel.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.

How to add a new channel:

Select **Options\Channel list\ <Empty>\Edit** after entering **FM Radio**, and edit the **Channel name** and **Frequency**, then select **Save**.

Finally, to turn off the radio, please select "**Options\Turn off**".
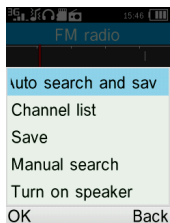
Available options:

Turn off
Turn off the FM radio

Channel list
Open the list of saved stations.

Save channel
Save the current tuned station to the "**Channel list**".

Auto search
Start auto search and stations will be automatically saved to "**Channel list**".

Enter frequency
Enter the frequency manually.

9 Camera...............

9.1 Camera

9.1.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press to take the image and the images will be automatically saved. If you don't want it, you may directly delete it.

9.1.2 Settings in framing mode

When you enter the "**Video**" function through "**Camera\More options\Photo capture**", you are in Framing mode. Use the mobile screen as a viewfinder and press "**More options**" for the settings of **Flash, Size, Brightness, Contrast, Effect**..

9.1.3 Options available after taking the photo

Once you have taken a photo, you can go to "Images" to view it, send it by Bluetooth or MMS, or set it as a wallpaper or power on/off image.

9.2 Video

9.2.1 Framing mode

When you enter the "**Video**" function through "**Camera\More options\Video capture**", you are in Framing mode. Use the mobile screen as a viewfinder and press "**More options**" for the settings of **Flash, Size, Brightness, Contrast, Effect**.

9.2.2 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by pressing the key.

> If you receive a call in recording mode, video recording will stop and save automatically.

9.2.3 Further operations after shooting a video

After shooting a video, you can choose to send your video by MMS, Bluetooth or go to **"Application\ Videos**" to view it.

In the list of "**My videos**", press "**Options**" to rename the video, set as power on/off screen, etc.

10 Alarm...............

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up your alarm by selecting **Alarm\ OK\Edit** from main menu.
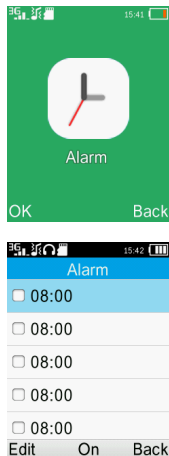
• You can set up your time when you access above Alarm screen, select **Edit** to set the repeat time, snooze intervals, Alert type, and Alarm tone

Repeat

You may select **Once (default)/ Daily/Working days** to your preference.

Ringtone

You may choose **Default ringtones, More tingtones, FM radio or Recording** as the alarm ringtone.

11 Application......

When you enter this menu, press **OK** to select your preferences in the following features: **Calculator, Calendar, Notes, My files, Bluetooth, Call filter**.
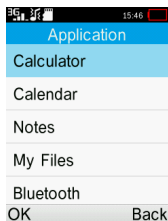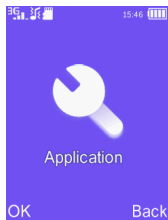
11.1 Calculator

Enter a number, select the type of

operation and enter the second number, press **Equal** to display the result.

11.2 Calendar

Once you enter this menu, there is a monthly-view calendar for you to check date.

11.3 Notes

You can add text that needs to be recorded.

11.4 My files

You will have access to all audio and visual files stored in phone or Memory card in My files..

11.5 Bluetooth

You can activate/deactivate the bluetooth, check device list, edit phone's name, etc

11.6 Call filter

You can set your blacklist and whitelist in this menu.

From **Call filter** phone screen, the following options are available:

Blacklist

You can add contacts to the blacklist mainly from the following ways:

1. From **Blacklist > Options > New**
- Enter a name and number or press **OK** to select one contact from the **Contacts** list at a time
- **Save**
2. From **Blacklist > Options > Import contacts**
- Select and mark contacts one by one, or mark all contacts at a time through **Options > Mark all**
- **Options > OK**
3. From **Call logs** application
- Select a contact from **All calls** in **Call logs**
- **Options > Add to blacklist**
4. From **Message** application
- Select a message from **Message > Inbox**

- **Options > Add to blacklist**

Whitelist

You can add contacts to the whitelist mainly from the following ways:

1. From **Whitelist > Options > New**

- Enter a name and number or press **OK** to select one contact from the **Contacts** list at a time

- **Save**

2. From **Whitelist > Options > Import contacts**

- Select and mark contacts one by one, or mark all contacts at a time through **Options > Mark all**

- **Options > OK**

3. From **Call logs** application [1]

- Select a contact from **All calls** in **Call logs**

- **Options > Add to whitelist**

4. From **Message** application [1]

- Select a message from **Message > Inbox**

[1]   It depends on your phone model

- **Options > Add to whitelist**

Settings

You are allowed to select among options below:

1. **Enable blacklist**

Enable the blacklist to automatically block all callers listed on the blacklist.

2. **Enable whitelist**

Enable the whitelist will only allow callers listed on the whitelist.

3. **Disable call filter**

Disable both blacklist and whitelist will allow any callers.

Note: Enabling both the blacklist and whitelist will only allow callers from the numbers listed on the whitelist. If there is no number in the whitelist, the phone will not allow any callers.

12 Multimedia......

When you enter this menu, press OK to select your preferences in the following features: **Internet, Gallery, Video, DV, Recorder.**
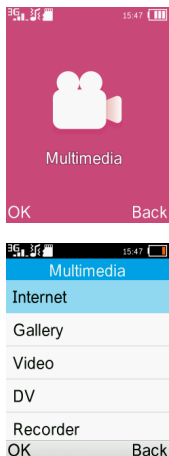
12.1 Internet

You can enter the **Homepage** and **URL**, view **Bookmarks** and **History**.

12.2 Gallery

You can view your photos in this menu. You can select an image or a photo as wallpaper, power on/off screen.

12.3 Videos

When access to this feature, you can play, send, rename, delete and store the video according to your preference.

12.4 DV

This function allows you to make a video.

12.5 Recorder

You can record and store sound in thie menu.

13 Settings............

From the main menu, select **Settings\OK** and access the function of your choice in order to customise your telephone.
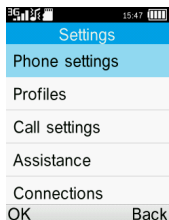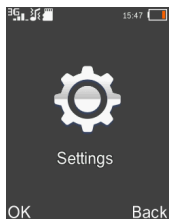
13.1 Phone settings

To modify the Phone settings, select **Phone setting** and you will see

Display, Time & date, Auto power on/off, Language settings.

Display

This function allows you to select phone wallpaper, Brightness, Backlight, Keypad backlight time.

Time & Date

Allows you to have settings of local city, date and time, including 12/24h format.

You can also set the daylight saving adjustment and activate auto update if needed.

Auto power on/off

You can set the power on/off time in this function.

Language settings

Display language for messages. The "**Auto**" option selects the language according to the home network (if available).

13.2 Profiles

With this menu, you can set up the sound mode from **Normal mode, Loud mode, HAC mode, Meeting mode, Aeroplane mode**.

13.3 Call settings

Flip to answer

You can activate/deactivate Flip to answer in this menu.

Call divert

Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

• Unconditional: systematic forwarding of all your calls. The 📞 icon is displayed.

• Conditional: if your line is busy, if you don't answer or if you are outside the network range.

Call waiting

Activate/Deactivate the notification of a second incoming call by a beep.

Call barred

The following configurations are possible:

• **All incoming calls**
All incoming calls are barred.

• **All incoming calls when roaming**
All incoming calls are barred when roaming.

• **ISD calling**
All ISD cllas are barred.

• **Dial when INTL raoming**
Outgoing international calls except those to your country of subscription are barred.

• **Cancel all**
Deactivate all call barring.

• **Change password**
Change the original barring password for activating call barring.

Hide ID

You can choose to Hide ID, Show your caller ID or Display ID by network.

Others

You can access activate/deactivate **Call time minute reminder, Auto redial and Auto record voice calls** in this menu.

13.4 Assistance

Refer to "Assistance (SOS)".

13.5 Connections

You can access this feature to set and select your preferred network and search mode.

• Network account

You can set your network account in this menu.

• Data connection settings

When needed

GPRS mode active depending on requirements.

Always

GPRS mode continuously active.

• Data roaming

GPRS data services can be used while roaming overseas.

• Network Search mode

Network connection can be switched between "Manual" and "Auto".

13.6 Security

You can protect your phone by activating and changing the PIN and password, its initial one is 1234.The feature also allows you to lock your phone by activating the PIN2 of **Fixed dial number**.

PIN

The SIM card protection code is requested each time the phone is powered on.

Modify PIN2

A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

Phone lock

Lock your phone by setting a password.

Change phone lock password

Change phone password, its initial one is 1234.

Auto keypad lock

You can activate/deactivate Auto keypad lock and set the time in this menu.

Lock screen using end key

This function allows you to lock the screen by pressing the end key.

Fixed dial number

Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

13.7   Regulatory & Safety

View your phone information, such as **Product model**, **Manufacturer name**, **Manufacturer address**, **IMEI**, **CU Reference**, etc.

13.8   Restore default

Make the phone's settings recover to its default value. End-user data will not be erased. Enter its default password 1234 to confirm to restore and reboot.

13.9   About

View the **Terms of service** and **Privacy Policy**.

14 Input mode .....

This mode allows you to type a text by choosing a letter or a sequence

of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.

Safety and use ....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

● **TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,

- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance. Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is 0°C (32°F) to +40°C (104°F).

At over 40°C (104°F) the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all mobile networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd and its affiliates and are compatible with your phone model. TCL

Communication Ltd and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use flashing-light features if you are tired or need sleep.
- Take a minimum 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device:

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,

- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C(140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd and/or its affiliates.

 For a non-unibody device with a non-removable battery:

Observe the following precautions:
- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

• CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to +40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 1800 + Bluetooth	0.13 W/kg
Body-worn SAR	GSM 900 + Bluetooth	1.33 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisation such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.
For more information you can go to www.alcatel-mobile.com
Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to

trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorised access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- the technical possibilities available,

- the costs for implementing the measures,

- the risks involved with the processing of the personal data, and

- the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

● **LICENCES**

microSD Logo is a trademark.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.
Alcatel 3026X Bluetooth Declaration ID D033125

General information...

• **Internet address:** www.alcatelmobile.com

• **Hot Line Number:** see "TCL Communication Services" leaflet or go to our Internet site.

• **Manufacturer:** TCL Communication Ltd.

• **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

- **Electronic labeling path:** Touch Settings\ Regulatory & safety or press *#07#, you can find more information about labeling.[1]

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 850/900: 33 dBm

GSM 1800/1900: 30 dBm

UMTS 900/2100: 24 dBm

Bluetooth 2.4GHz band: 2 dBm

• Regulatory information

Hereby, TCL Communication Ltd. declares that the radio equipment type **Alcatel 3026X** is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: http://www.alcatelmobile. com/EU_doc.

• Additional information

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: http://www.alcatelmobile. com/EU_doc.

[1] It depends on countries.

Protection against theft [1]

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This phone may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this phone ("Third Party Materials"). All Third Party Materials in this phone are provided "as is", without warranty of any kind, whether

[1] Contact your network operator for service availability.

express or implied. The purchaser undertakes that TCL Communication Ltd. has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and phones in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this phone or in interaction with any other device. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. TCL Communication Ltd. shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its phones without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences of such removal.

Warranty......................

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as

[1] The warranty period may vary depending on your country.
[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd,
- Modification or repair performed by individuals not authorised by TCL Communication Ltd or its affiliates or your vendor,
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd,

- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting ....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format to perform phone formatting or software upgrading, (to reset User Data format, enter in *#336699*#). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

My phone is frozen or can't switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the 🔘 key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone.

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key
- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone.

My phone can't charge properly

- Make sure you are using an alcatel battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator

- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the send key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I can't find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength

- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an alcatel accessory

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I can't access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**Messages\Voicemail**"
- Try later if the network is busy

The flickering **icon is displayed on my standby screen**

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

I am unable to send and receive MMS

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range